

QP CODE: 20100815



Reg No :

Name :

BTTM DEGREE (CBCS) EXAMINATION, MARCH 2020

Fourth Semester

Bachelor of Tourism and Travel Management

Core Course - TT4CRT18 - HUMAN RESOURCE MANAGEMENT

2017 Admission onwards

7B9CE899

Time: 3 Hours

Marks: 80

Part A

*Answer any **ten** questions.*

Each question carries 2 marks.

1. Why Human Resource Management is considered as an Art?
2. Why HRM is considered as multidisciplinary ?
3. Define personnel management.
4. Define HRP.
5. List out the barriers of HRM.
6. State any two objectives of job design.
7. What is core interview?
8. Define placement.
9. Mention the importance of development.
10. List down the examples of off the job training.
11. What is performance appraisal?
12. What is labour welfare?

(10×2=20)

Part B

*Answer any **six** questions.*

Each question carries 5 marks.

13. Briefly explain the objectives of Human Resources Management?
14. Explain about the evolution of Human Resource Management?





15. What are the requisites for successful Human Resource Planning?
16. Define Job analysis? Explain its Process?
17. Explain the process of Recruitment?
18. What are the methods of Selection?
19. How will you identify training needs of an organisation?
20. What are the nature of Training and Development?
21. What are the causes of Absenteeism?

(6×5=30)

Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Explain the process of Human Resource Management?
23. Briefly explain the various sources of Recruitment.
24. Briefly explain the role of HRD in tourism.
25. Explain the principles of wages and salary administration.

(2×15=30)

